

Review Topic	Approved by Cabinet	Recommendations Approved	Status	Lead Officer Commentary	Officer Lead	Directorate	Date of last (or follow-up) review monitoring by the Committee
Community Safety and New Policing Structures in Hillingdon	25/07/19	That the Council recognise the significant improvement in performance by the Community Safety Team over the past year, and ensure that the department remains adequately resourced to continue to carry out its work.	Actioned	<p>Officers continue to work closely with partners across the Borough, including the Metropolitan Police Service to take practical action to reduce crime and anti-social behaviour, to put residents first.</p> <p>In the 2019/20 budget agreed by Cabinet and Council in February 2019, there was an increase in the level of resources in the Community Safety Team to support this priority area. The level of resources is kept under review in light of changing demands on the service.</p>	Dan Kennedy	Residents Services	April 2020
		That Hillingdon's Community Safety Team continue to share best practice and remain in constant communication with the other boroughs that make up the West London Basic Command Unit.	Actioned	<p>The Community Safety Team have and continue to build positive working relationships with the other two Boroughs in the West Area, working closely with the West Area Basic Command Unit, to share best practice and ensure coordination of efforts and resources to tackle cross cutting issues. Examples include the monthly Reducing Reoffending Board and the Tactical Tasking and Co-ordinating Group (TTCG)</p>	Jacqui Robertson	Residents Services	April 2020
		That regular and improved communication takes place between the Anti-Social Behaviour Team and the Community Safety Team with Housing Associations, in order to proactively share video evidence of anti-social or criminal behaviour that may be carried out on housing estates.	In Progress/ Ongoing	<p>An ASB tasking/action partnership ASBET group exists, this is linked to the SHP (Safer Hillingdon Partnership). Attendance includes partners on a case by case basis. This allows LBH to coordinate resources, taskings and actions across the full spectrum of ASB and environmental offences. Part of this strategy is to work closely with the police on joint patrols and information sharing. It also provides a forum where taskings can be directed to the Council funded Police Tasking Team to priority "hot spots" to tackle challenging cases and prevent ASB escalation and provide a visible presence to reassure residents and communities.</p> <p>ASBET case work continues with our partners in RSL's (Registered Social Landlords) to assist in evidence gathering and provide guidance and support on their tenancy enforcement cases. ASBET Officers will contact and work with their counterparts where needed to help bring resolution to ASB case loads under an RSL lead. ASBET management will also liaise, support and offer guidance to RSL team leaders and senior management on a case by case basis when supporting RSL tenancy management/enforcement actions.</p>	Nathan Welch	Residents Services	April 2020

		<p>That the current CCTV upgrade programme is considered a success to date, and that the ongoing rollout is continued, as planned, with confirmation provided to the Committee upon completion. Upon conclusion of the rollout, it is requested that officers return to the Committee, in a sensible timeframe, to provide quantitative analysis to show the impact the CCTV Programme has had on Hillingdon.</p>	Actioned	<p>The CCTV improvement priorities for this financial year are installing 16 No. Automatic Number Plate Recognition (ANPR) across the Borough, continuing to build on the WiFi infrastructure across the Borough. The installation of Body Worn Cameras (BWC) to assist Council officers, and installing the Genetec Cloud Based Storage System software in the Control Room which will enable the CCTV operators to download images and provide a cost saving to the Council. Officers are also continuing to undertake surveys of Council owned buildings across the Borough. An additional three ANPR cameras have now been installed to compliment the existing 16. The WiFi infrastructure in particular in West Drayton and the CCTV Control room is in the process of further upgrading. BWC training has taken place for those Departments wishing to utilise this technology with additional training taking place for the Licensing Team and Planning Enforcement officers. The Genetec Cloud Based Storage system is being utilised alongside current media sharing procedures and links directly with the Police VIIDO unit. Additional surveys and installation have taken place at a number of residential areas including Dovedale Close in Harefield and New Pond Parade in Ruislip.</p>	Jacqui Robertson	Residents Services	April 2020
		<p>That Council Officers are congratulated on their impressive upgrade of the CCTV Control Room, and that the Council continues to work in partnership with the Police, and allow access to Members of the Police Force who may not be able to operate in active duty.</p>	Actioned	<p>Officers and the Police work closely together in respect of the use and access to the upgraded CCTV system. The CCTV Control room remains operational 24/7 with open access to the Police for pre-planned and spontaneous operations with strict guidelines in place to conform with RIPA 2000 if pre-planned. A number of operations have proven successful with not only local Police but with specialist units including the Flying Squad and Murder Squad. Additional Information Sharing Agreements (ISA) have been implemented to ensure a free flow of intelligence.</p>	Dan Kennedy / Jacqui Robertson	Residents Services	April 2020
		<p>That consideration is given to extending the hours of operation when the Control Room is manned, in order to achieve the maximum possible results of identifying crime and anti-social behaviour when it is happening.</p>	Actioned	<p>In the 2019/20 budget agreed by Cabinet and Council in February 2019, there was an increase in the level of resources in the Community Safety Team to deliver a CCTV service delivering a 24 hours a day, 7 days a week operation during the year 2019/20. The new service commenced mobilisation from 1st July 2019 and remains fully operational.</p>	Jacqui Robertson / Charlie Cairns	Residents Services	April 2020
		<p>That the Out-of-Hours Team, rather than being based at a desk during night shifts, are located in the CCTV Control Room to alert operators to any issues that are being reported.</p>	Actioned	<p>The Out-Of-Hours Team are now largely based out of the office and working closely with the CCTV control room and other teams to respond to issues as required. There is good joint working between the teams.</p>	Dan Kennedy	Residents Services	April 2020

		<p>That Cabinet is requested to agree officers undertake a study into the use of facial recognition CCTV software to enhance community safety, including action to find missing children and vulnerable adults, and to ensure compliance with Data Protection requirements, reporting back to the Cabinet Member for Communities, Commerce and Regeneration on the way forward, and thereafter, the Committee for information.</p>	Actioned	<p>A trial demonstration of the use of facial mapping technology was conducted in August 2020 and proved successful. Cameras can be utilised across the Borough, but it is recommended that consideration is given to key locations such as transport links and areas of high footfall.</p> <p>The technology can be used for vulnerable and missing persons as well as those wanted for serious crime.</p> <p>Following a recent court case in South Wales the Court of Appeal made a ruling that the use of this technology was unlawful. Therefore the option to install facial recognition technology is being reviewed and will be reconsidered when further case law becomes available.</p>	Jacqui Robertson	Residents Services	April 2020
		<p>Where possible, Hillingdon Council continues to fund additional officers who form the Borough's Tasking Teams, who receive instruction from the Community Safety Team on where to target, and focus efforts based on local knowledge and priorities.</p>	Actioned	<p>Following approval of the Council budget by Cabinet in February 2020, funding was confirmed for additional Police Officers.</p> <p>The current arrangements for the Council to fund additional Police officers for Hillingdon continue until the end of March 2023 (a three-year agreement) and will be subject to regular review to ensure the arrangements work effectively for residents, targeted to local priorities.</p>	Jacqui Robertson	Residents Services	April 2020
		<p>That the Cabinet Member for Community, Commerce and Regeneration be requested to submit the Council's comments to the Mayor of London and MOPAC's review of the possible withdrawal of match funding previously given to Tasking Teams, supporting the continuation of this scheme to provide additional officers for our Borough,</p>	Actioned	<p>The new arrangements for the funding of additional Police officers across London (PartnershipPlus Scheme) were confirmed in February 2019 by the Mayor's Office, effective for 2019/20. Since the 1st April 2020, in compliance with the new funding arrangements, the Council now fund one Partnership Tasking Team consisting of 1 x Sergeant and 8 x Constables.</p>	Jacqui Robertson	Residents Services	April 2020